



# New England Sounding Line



The newsletter of the National Network of Libraries of Medicine, New England Region, May-June 1996, Vol. 6, No. 1

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## NN/LM NER 1996-2001

by John Stey, Associate Director

This is the first issue of the *New England Sounding Line* under the new contract. We are incorporating some new changes to the look with others to follow in the coming months.

At the Annual RML Directors Meeting on June 1, 1996, all eight regions reported on the Internet status of their network members. In Region 08, 130 of 367 network members have an e-mail address listed in our database. We will be conducting a membership drive and update later this summer. Below is a memorandum from Rosalyn Leiderman of NLM's CAS outlining DOCLINE® costs and Internet access.

DOCLINE telecommunication costs average \$800,000 each year. As DOCLINE libraries know, NLM absorbs all telecommunication costs. A recent NLM study shows that only 20-25% of DOCLINE libraries use Internet. Some libraries use both the value added networks and Internet to access DOCLINE. In an effort to greatly reduce this expenditure, Lois Ann Colaanni, Director of Library Operations at NLM, is asking that all Resource Libraries with Internet access switch to using this method exclusively to access DOCLINE by October 1, 1996, or at the latest by the end of 1996. Primary Access Libraries with Internet access are also encouraged to follow this timeline. The goal is to have all DOCLINE libraries accessing DOCLINE via the Internet by 1998. Colaanni has asked the NN/LM offices to make this a high priority within their regions. If you have attempted to use DOCLINE via the Internet and have encountered problems, please contact Ed Donald at 1-800-338-7657 and press "1". NLM wants to do whatever it can to enable libraries with Internet capability to access DOCLINE effectively and efficiently.

Direction for connecting to DOCLINE via the Internet are:

1. Using VT100, telnet to NLM: **medlars.nlm.nih.gov** or **130.14.10.200**
2. The NLM Menu Screen will appear
3. Select D to access DOCLINE

The Director of the National Library of Medicine has approved an increase in the charge for interlibrary loan requests filled by the NLM. The increase of \$1.00 brings the new cost to \$9.00 for domestic and \$11.00 for international interlibrary loans. The surcharge for telefacsimile requests will remain \$3.00 for each request filled. This increase will be effective October 1, 1996.

Have a safe summer and we look forward to NAHSL in Greenwich, CT in October.

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Maine

Massachusetts

New Hampshire

Rhode Island

Vermont

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John Stey, *Editor*  
Ed Donnald, *Managing Editor*

## **"A Week in New England"**

*by Timothy Roberts, Outreach Coordinator*

As much as we may have wanted to take some time after MLA to digest our barbecue, for many of us in the New England Region, the week after MLA was a very busy one.

On Friday, June 7th, the Rhode Island Library Association held its Spring Conference, "Gearing up for Change: Tools for Transition" at Johnson and Wales University in Providence RI. The NN/LM New England Region presented two sessions: "Using the Internet for Medical Questions," and "Using Grateful Med<sup>®</sup>." Tovah Reis, Medical Library Coordinator of the Sciences Library at Brown University, introduced each session with an overview of the National Network of Libraries of Medicine's<sup>™</sup> structure, and the role Brown University plays as a Resource Library.

Both sessions were well attended, but the Internet session seemed to generate the most interest. The presentation was based on one prepared by Alberta Richetelle and myself for the Connecticut Library Association's Spring meeting. It focused on evaluating web sites and using the Internet in practice to answer medical reference questions. The librarians welcomed the concept that they should employ the same critical and evaluative skills used when evaluating print resources to information off the Internet. The presentation gave some tips for evaluation, encouraged skepticism at every turn, and gave a few examples of very good sites being used to answer typical medical reference questions.

On the Monday following the RILA meeting, June 10th, the NN/LM New England Region participated in a day long Internet workshop sponsored by the CAHSL/CHREF Internet Work Group and held at the Connecticut Hospital Association in Wallingford CT. The day began with an overview of the Internet (what it is and how to surf it) by Jan Glover and Holly Grosetta Nardini of Yale University. This was followed by a presentation by Evelyn Breck Morgen, of Middlesex Hospital, Mark Gentry of Saint Francis Hospital, and myself on Hospital home pages.

The afternoon program consisted of three concurrent sessions: "Evaluating Search Engines" taught by Melissa Wisner of the University of Connecticut Health Center, "Basic HTML" taught by Holly Grosetta Nardini, and "An Overview of Health Care Sites" taught by myself.

The day long program was attended by nearly 90 health care practitioners and administrators from throughout Connecticut. The comments from those in attendance were very positive, many asking for additional training in HTML and Intranets. We were also happy to see that health care professionals are truly beginning to use the Internet and are looking to librarians to point them in the right direction.

On Wednesday, June 12th, the entire staff of the NN/LM<sup>™</sup> New England Office was in  
*Continued on page 6*

## **We want to hear from you!**



This is your newsletter. We invite your suggestions, comments and ideas. If you have an article or photograph you'd like us to consider for the *Sounding Line*, send it to Edward Donnald, Network Coordinator, University of Connecticut Health Center, 263 Farmington Avenue, Farmington, CT 06030-5370. If you know of a neat WWW address, want to share an experience, or have information of interest to others, let your colleagues know about it in the *Sounding Line*.

*Please submit items by August 16, 1996 for the July-August issue.*

## MLA Honors Two From Region 8

The Medical Library Association honored two members of Region 8 at their annual awards luncheon and ceremony in Kansas City on June 3, 1996. Please join the RML as we offer congratulations to Dr. Julie McGowan and Ms. Jacqueline Bastille for the recognition of their hard work and contributions.



The Frank Bradway Rogers Information Advancement Award recognizes an outstanding contribution to the application of technology to the delivery of health sciences information. The 1996 Rogers Award

was presented to Dr. Julie McGowan for the VTMEDNET project. VTMEDNET is the health information network for the state of Vermont and uses networking technologies to provide access to a server that supports e-mail and Internet access for the state's health care community. Dr. McGowan earned her Ph.D. from the University of South Carolina in medical education and now serves as Director of the Dana Medical Library at the University of Vermont. She is also a member of the Regional Advisory Committee of the NN/LM New England Region, and participates on the College of Medicine Information Technology Committee at the University of Vermont.



Annually the Medical Library Association names five Fellows and Honorary Members. These honors are given to persons who have a record of sustained and outstanding contributions to the field and to the advancement of the

purposes for which the Association stands. Criteria for the honor include five or more years of notable leadership in MLA, contributions to the Association, evidence of significant scholarship and professional reputation.

Jacqueline Bastille, the Director of the Health Sciences Library at Massachusetts General Hospital in Boston, MA, was awarded this honor at MLA's award luncheon in Kansas City. Ms. Bastille is a former president of MLA and contributed to the association in a multitude of ways. During her term as president, she provided leadership in strategic planning and developing an integrated information systems for the association and began raising the funds to implement it. As Director of the Treadwell Library, she has transformed it into a state of the art information resource. Her management style is based on the development of entrepreneurial services, and it has been a model for health sciences libraries across the country. She has many publication credits to her name and demonstrated her commitment to continuing education by teaching courses around the world.

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## New Videos Available

The collection of available videos to borrow from the NN/LM is growing. The two newest titles available are:

### *The Role of the Library in Accreditation*

This is a tape of the satellite teleconference held in April, 1996. It is a panel discussion concerning the process of accreditation and includes examples from accrediting bodies. The ninety minute video is composed of three segments. I. Preparing for the Accrediting Survey: A Step by Step Approach. II. The Day of the Survey: Highlighting Your Library's Role Within Your Institution. III. Using Survey Results: Promoting Your Library Within Your Institution. The video was produced by the National Library of Medicine.

### *Your Key to Medical Information*

This twelve minute video highlights the various databases that the National Library of Medicine has to offer. There are anecdotal stories which show how technology is used to provide information to rural and remote locations. It includes vignettes of how Grateful Med was used to ac-

cess Medline®, Toxnet® and the AIDS databases. It also updates the status and use of the Visible Human and The Human Genome projects.

There are also other available videos for loan from the NN/LM. These titles include:

*Internet Healthcare Resources and Information Management*  
*DOCLINE For Document Delivery*  
*A Closer Look at Grateful MED*

These are all available to borrow, free-of-charge, for a two week period. Contact the office at 1-800-338-7657 or 860-679-4500 for further information or to borrow one of these informative video tapes.



**1996 MLA-Kansas City  
96th Annual Meeting and Exhibit**



**Did you miss MLA?**

Or perhaps you were able to get to Kansas City but just couldn't get to all of the sessions that you wanted. The RML has a complete set of cassette recordings from the conference. Only 2 titles may be checked out at a time for a 2 week period. Requests will be honored on a first come, first serve basis. If tapes are checked out you may request to put your name on a waiting list. To borrow any of the tapes, call Cheryl Sinkler at 1-800-338-7657 or 860-679-4500. Cassettes are available for the following sessions.

**General Sessions**

**GS1. President's Address...***Jana Bradley, Ph.D.*

**GS2. Plenary Session I-***"Silicon Snake Oil: Second Thoughts on the Information Highway"...Clifford Stoll, Ph.D., Writer, Computer Security Expert, Free Spirit, Oakland, CA*

**GS3. Plenary Session II-***The Janet Doe Lecture: "On the Origin of a Species: Evolution of Health Sciences Librarianship"...Robert M. Braude, Ph.D., Cornell Medical Library, Cornell University Medical College, New York, NY*

**GS4. National Library of Medicine Update**

**GS5. Inaugural Address...***Naomi C. Broering, President, Medical Library Association, Dahlgren Memorial Library, Georgetown University Medical Center, Washington DC*

**GS6. Plenary Session III-***"High Noon in Cyberspace: Showdown at the Copyright Corral"...Laura (Lolly) D. Gasaway, Ph.D., Director of the Law Library and Professor of Law, University of North Carolina at Chapel Hill; Jessica D. Litman, Ph.D., Professor of Law, Wayne State University of Law, Detroit, MI; and Robert L. Oakley, Ph.D., Director of the Law library and Professor of Law, Georgetown University Law Center, Washington, DC*

**Section Programming**

**01. Cancer Librarians, Federal Libraries, Hospital Libraries, Nursing and Allied Health Resources, Consumer and Patient Health Information Sections-***"New and Innovative Services in Health Care Settings"*

**02. Dental Section-***"They Keep Moving the Hockey Puck: Technological Advances in the World of Informatics"*

**03. Medical Informatics and Medical School Libraries-***"Blazing the Trail to the Digital Library: Electronic Journals"*

**04. Medical Society Libraries Section-***"Reaching Remote Clients: Electronic Communications Today and Tomorrow"*

**05. Public Health/Health Administration Libraries, Mental Health Librarians, and Relevant Issues Sections-***"The Crisis of Violence in America: Challenges for Health Sciences Librarians to Respond to the Need for Interdisciplinary Collaboration to Address Violence"*

**06. Public Services Section-***"To Boldly Go: New Frontiers for Public Services"*

**07. Technical Services Section-***"Technical Services on the Frontier: The Impact of New Technologies on Technical Services"*

**08. Veterinary Medical Libraries-***"Reintroduction of River Otters in Missouri"*

**09. Collection Development Section, and Publishing and Information Industries Relations Committee-***"Electronic Information in the Networked Environment: Pricing, Licensing and Negotiating"*

**10. Federal Libraries Section-***"Body Talk: The Differences Between Men and Women"*

**11. History of the Health Sciences Section-***"History for the Future: Special Collections on the Information Frontier"*

**12. Hospital Libraries Section-***"On Beyond MEDLINE: Creating Centers of Excellence in Hospital Libraries"*

**13. Library Research Section-***"Library Research Methodologies: Consultation with the Experts"*

**14. Medical Library Education Section-***"Meeting the Challenge: Use of NLM Planning Grants to Affect Future Education and Training of Health Sciences Librarians"*

**15. Medical School Libraries Section-***"The Changing Frontier: Redefining Intra-Institutional Information Management Domains"*

**16. National Program Committee and Section Council-***"Extending Information Access Beyond the Library"*

**17. Pharmacy and Drug Information Section-***"1996 Excerpta Medica Lecture"*

**18. Veterinary Medical Libraries Section-***"The Future of Veterinary Medicine on the Internet"*

**19. Consumer and Patient Health Information and Medical Informatics Sections-***"Health On-Line and The*

*Empowered Health Consumer"*

**20. Educational Media and Technologies, Medical School Libraries, and Public Services Sections-***"Settling the Frontier: Using Recent Technologies in Education and Training"*

**21. International Cooperation Section-***"International Partnerships: The Impact of Telemedicine Projects on Library Services"*

**22. Library Research Section and Research Policy Implementation Task Force-***"Evidence Based Practice for Librarians: Practical Examples of Usable Research"*

**23. Medical Library Education Section-***"New Perspectives on the Information Frontier"*

**24. Nursing and Allied Health Resources Section and Outreach SIG-***"Outreach Frontiers: Programs for Nursing and Allied Health Professionals"*

**25. Relevant Issues and Public Health/Health Administration Libraries Sections-***"HIV/AIDS Information Outreach Projects for the Affected Community and the Public: Strategies for Community Outreach"*

**26. Pharmacy and Drug Information Section-***"Impact of Changes in the Pharmacy Curriculum on Libraries, Schools of Pharmacy, the Pharmaceutical Industry and Practicing Pharmacists"*

**27. Technical Services Section and the Publishing and Information Industries Relations Committee-***"Z39.50: Expanding Access to Information Resources through Open Systems"*

**28. Late Breaking Topics Session #1**

**29. Chiropractic Libraries Section-***"Alternative Health Care"*

**30. Consumer and Patient Health Information, Hospital Libraries, and Nursing and Allied Health Resources Sections-***"Off the Beaten Path: Exploring New Roles and Services"*

**31. Educational Media and Technologies Section-***"Style and Substance: Establishing a Presence on the World Wide Web"*

**32. Library Research and Public Services Sections-***"Using Scientific Evidence to Improve Public Services in the New Information Frontier"*

**33. Medical Informatics Section-***"Recent Advances in Health Sciences Informatics"*

**34. Medical Library Education and Public Services-***"Skills for the Frontier: Training of the Professionals from Theory to Reality"*

**35. Medical School Libraries Section-***"Cultivating the*

*Frontier: The Fruits of Inter-Institutional Partnerships"*

**36. National Program Committee and Section Council-***"Forging New Paths for the Electronic Library"*

**37. Relevant Issues Section and Lesbian/Gay/Bisexual Health Sciences Librarians SIG-***"Out at Work"*

**38. Late Breaking Topics Session #2**

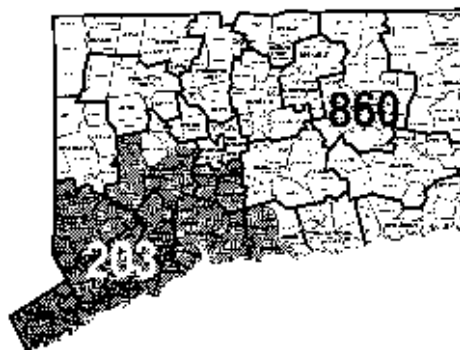
### EFTS-Correction

As was reported in the last issue of the *Sounding Line*, the syntax to credit back an account is incorrect. This is due to a conflict with the program QuickDoc. We are working to resolve the problem and will publicize the correct format in a future issue of the newsletter and on our listserv, NNLM-NER.

### Massachusetts Union List of Serials Now Available

The UNION LIST VIII, the printed list of serials of Massachusetts Libraries, is now available. The cost for MAHSLIN members is \$23 and non members is \$43. (This includes postage and handling.) Make out the check to MAHSLIN and send it to:

Ann Tomes, Treasurer, MAHSLIN  
Health Science Library  
Beverly Hospital  
88 Herrick Street  
Beverly, MA 01915  
TEL: 508-922-3000 x2920  
E-mail: librarya@shore.net



**Don't forget about the new area code for Connecticut. Update your records today!**

## DOCUSER® FILE

by Edward Donald, Network Coordinator

The lazy days of summer are upon us and many of you are taking the opportunity to update and revise your DOCLINE Routing Table. One resource that can be used to choose libraries and monitor their participation in DOCLINE is to use the free database DOCUSER. This is a directory of libraries and other information-related organizations which used NLM's interlibrary loan (ILL) services or are a part of the National Network of Libraries of Medicine. This database contains records for over 13,000 health-related libraries located in the U.S., and about 1,500 foreign libraries. It's updated monthly with about 500 new records added each year. DOCUSER provides descriptive and administrative information, including institutional identification, interlibrary loan policy data, status in DOCLINE, and SERHOLD® reporting data.

```
WELCOME TO THE NATIONAL LIBRARY OF MEDICINE'S
ELHILL SYSTEM.
YOU ARE NOW CONNECTED TO THE MEDLINE (1993 - 96)
FILE.

SS 1 /C?
USER:
file docuser [This command switches to the DOCUSER database]

PROG:
YOU ARE NOW CONNECTED TO THE DOCUSER FILE.

SS 1/C?
USER:
university of connecticut health center

PROG:
SS (1) PSTG (1)

SS 2 /C?
USER:
prt [PRT provides information on the name, LIBID, and
DOCLINE status (DU)]

PROG:
1
NA - UNIVERSITY OF CONNECTICUT HEALTH CENTER
NA - LYMAN MAYNARD STOWE LIBRARY
AD - PO BOX 4003 FARMINGTON CT 06034-4003
LB - 06032B LIBID
DU - ACTIVE DOCLINE status
```

I would also like to suggest that you take a look at your own institution's DOCUSER record. Use the command

**prt dl,indented**

to give the complete record with full field names. If your record needs to be updated or information changed, please contact me so that I can have it corrected. I've discovered that not all of our database fields are automatically uploaded to DOCUSER and need to be updated manually. Due to this fact and despite notification of a change to this office, your record may still need to be changed. So take a look at your own record and if it is not totally current, please let me know and I will have it updated. Thank you and I apologize for any inconvenience.

Burlington MA to participate in Healthtech '96. Along with exhibiting both the Grateful Med software and the new Internet Grateful Med, our office taught two hands-on Grateful Med classes, an Internet Grateful Med class and gave a presentation on health care resources from World Wide Web, NLM, NIH and other sources. Attendance at Healthtech '96 was up from last year and participants seemed very interested in the new technologies. As with the program at the Connecticut Hospital Association, what people seemed to want most of all was a way to filter the information they were getting off the Internet and they wanted to know where to start their search. This gave us an opportunity to plug sites with good indexes like many of those from our resource libraries.

It's very easy to draw conclusions from both MLA and the week that followed. What is important as we advocate, demonstrate and teach the Internet is not so much to wow people with what is available in an abstract sense, but to truly know the resources and be able to show where and when their use can become a practical improvement on the current way of doing things. This includes telling when not to go to the Internet for information. Many of us were at MLA and attended Clifford Stoll's (author of *Silicon Snake Oil*) lecture. For those who were not there a quick summation of what he said is that the Internet is just a lot of hype. While most of us would find it hard to agree, a valuable lesson that can be taken away from the lecture is that we should exercise a healthy skepticism toward the Internet. As librarians we have a responsibility to the populations we serve to be especially skeptical of the health care resources found on the Internet. It is becoming obvious that we are quickly entering a time where what the healthcare professional expects from an "Internet expert" is not so much to tell them how to FTP a file, but rather they expect a person who is able to point them to the truly useful and reliable information for healthcare that may (or may not) exist on the Internet.

### EFTS MEMBERS JOINING MAY- JUNE, 1996

This is a listing of the organizations establishing EFTS accounts from April 26-June 10, 1996. For questions, more information or to set up an account contact the office at 860-679-4500.

LIBID	SERHOLD CODE#	ORGANIZATION	DATE JOINED
01904A	LYN	Union Hospital Library	4/26/96
02906B	MIR	Miriam Hospital H.S.L.	5/17/96
14810A	BVA	Veterans Affairs-Library	6/10/96
04609C	JKL	Jackson Laboratory	6/10/96
01069A	WMP	Wing Memorial Hospital	6/10/96
01082A	MLW	Mary Lane Hospital M.L.	6/10/96
10010D	VNY	Veterans Affairs M.L.	6/10/96
03801B	PNH	Portsmouth Reg. Hospital	6/10/96

## Net\*Worthy

by Edward R. Donnal, Network Coordinator



### Association of Rhode Island Health Sciences Libraries-ARIHSL

[http://www.brown.edu/Facilities/University\\_Library/beyond/arihsl/home.html](http://www.brown.edu/Facilities/University_Library/beyond/arihsl/home.html)

We want to extend a warm welcome to the World Wide Web as ARIHSL rolls out its homepage. This URL now opens network access to information about the Consortium and other resources in Rhode Island. This site contains the history, by-laws, ILL codes and guidelines and the association's on-line newsletter. There is also a calendar of events and links to other web resources relevant to the state. Their presence on the Internet is another strand in the growing network of globally accessible information.



### Your Health Daily

<http://nytsyn.com/med/>

This site is produced by the New York Times Syndicate. It is geared for the health professionals as well as the patients. It presents current, in-depth articles on some of today's hottest health issues. It contains information from new advances in AIDS research and heart disease to exercise and immune system. The list of "Common Topics" includes articles on men's and women's health issues, depression, cancer, smoking, and more.

### New England Region Homepage

by Edward Donnal, Network Coordinator



I have spent the last three months working hard to bring myself up to speed with all of the responsibilities in my new position. Along the way I have blown the cobwebs off of our homepage and am now endeavoring to update it and add additional useful information. I invite you to visit our site at

<http://www.nlm.nlm.nih.gov>

and look at some of the new additions. I am working on putting the last few issues of the *Sounding Line* up in both html and pdf versions and have recently added information on our goals for the new contract. You can also sign up online for our listserv, NNLM-NER.

If you have any suggestions for things you'd like to see on our homepage or some interesting homepages in our region, please let me know.

## St. Francis Gets New Exchange

As of April 20, 1996, Saint Francis Hospital and Medical Center, Mt. Sinai Campus, (MOS, LIBID: 06112C) will be transitioning all telephone numbers from 286 to 714. The new numbers for the Health Sciences Library, Mt. Sinai Campus will be as follows:

(860) 714-4909 Mark Gentry-Director  
(860) 714-2617 Gloria Harrison-ILL  
(860) 714-8557 FAX

You many need to alert your Telecommunications Department to program the new 714 exchange, as well as the recently changed area code (860), into the telephone systems, so you can successfully reach them.

## Windham Community Memorial Hospital Grant Health Sciences Library

We welcome Windham Community Memorial Hospital, Grant Health Sciences Library back to DOCLINE. They are once again active and participating in ILL activities. Be sure to update your existing information.

Name: Windham Community Memorial Hospital  
Grant Health Sciences Library  
Address: 112 Mansfield Avenue  
Willimantic, CT 06226  
Hours: Monday-Friday, 8:00 am to 4:40 pm  
Phone: (860) 456-6807  
FAX: (860) 456-6858  
E-mail: [mpatros@mail.snet.net](mailto:mpatros@mail.snet.net)  
Contact: Mark K. Patros  
Rep: Laurie Fornes

## St. Mary's Hospital, Waterbury CT

St. Mary's School of Nursing Library will be closing June 14, 1996. Nursing materials will not be available for interlibrary loan from this date until August 19, 1996 at which time the nursing materials will have been moved and incorporated into the newly expanded Dr. William Finkelstein Health Sciences Library at St. Mary's Hospital. Please do not request nursing materials whether by DOCLINE or by phone during this period as they will be in transition.

## Lewiston Auburn College

L/A College has gotten a new address.

Lewiston Auburn College  
Library  
P.O. Box 1937  
51-55 Westminster Street  
Lewiston, ME 04241-1937  
If you have any questions, call them at (207)783-4860

## Calendar of Events

### July 16, 1996

Creating A Home Page  
Using HTML  
NELINET  
Newton, MA  
Info: (800)NELINET

### July 18-19, 1996

1996 NELA Counter-  
parts, A Conference for  
New England's Library  
Leaders, New England  
Library Association  
Endicott College,  
Beverly, MA  
Info: (800)NELINET

### July 22, 1996

Using Netscape to  
Navigate the Internet  
NELINET  
Newton, MA  
Info: (800)NELINET

### July 30, 1996

Putting Pizazz in Your  
Pages: Advanced HTML

NELINET  
Newton, MA  
Info: (800)NELINET

### July 30-August 1, 1996

Medlars Fundamentals  
Training  
UCHC, Farmington, CT  
Info: (800)338-7657  
(860)679-4500

### September 9, 1996

QuickDoc Training  
Seminar  
Baystate Medical Center  
Info: Maria Roman  
(413) 784-8957

### September 26-27, 1996

"Statistics for Librarians"  
Association of Research  
Libraries workshop,  
ARL Headquarters,  
Washington DC  
Info: Martha Kyrillidou,

ARL, (202) 296-2296;  
martha@cni.org

### October 6-8, 1996

"Current Realities, Future  
Directions: The Business  
of Health Science  
Libraries"  
North Atlantic Health  
Sciences Libraries  
Annual Meeting  
Hyatt Regency, Green-  
wich, CT  
Info: R. Kenny Marone,  
(203) 785-4358;  
marone@biomed.med.yale.edu

### October 13-16, 1996

"Transforming Libraries:  
Leadership and Technol-  
ogy in the Information  
Age"  
LITA/LAMA National  
Conference  
Pittsburgh Convention  
Center  
Pittsburgh, PA

Info: Rob Carlson, ALA,  
(800)545-2433, ext. 4270  
rob.carlson@ala.org

### October 26-30, 1996

NN/LM-NER will be  
exhibiting at the Ameri-  
can Academy of Pediat-  
rics  
Boston, MA

### November 9-13, 1996

NN/LM-NER will be  
exhibiting at the Ameri-  
can College of Allergy  
and Immunology  
Boston, MA

### December 3-6, 1996

CAUSE '96  
San Francisco, CA  
Info: CAUSE, (303) 939-  
0315;

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### Surplus Disks Available

The RML has a surplus of outdated 3.5" Grateful Med demo disks. These disks are no longer being distributed and can be reformatted to 720K and used for other purposes. If you are in need of and can use some single sided disks, call the office at 1-800-338-7657 or 860-679-4500.

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The National Network of Libraries of Medicine  
New England Region  
University of Connecticut Health Center  
263 Farmington Avenue  
Farmington, CT 06030-5370



Non-Profit Org. U.S. Postage PAID Permit No. 13 Farmington, CT
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Return Address Correction Requested

